Technical Service Engineer

Stellenanbieter: Sunman Energy EU GmbH

About us:

Sunman Energy is a technology company founded by a group of industry veterans to shape the future of solar energy. Through the research and development of composite materials, Sunman has successfully launched the world’s first glass-free, lightweight and flexible panel - eArc. By completely replacing glass, eArc enables the use of solar energy in markets and application scenarios that were previously impossible.

Job Title: Technical Service Engineer

Department: Technical Service Dept.

Direct Reports: Technical Director

Responsibilities:

- Answering all technical questions coming from distributors and customers related to SUNMAN products and their installation.
- On-site installation training.
- Developing a SUNMAN certification program for EPC and Installers.
- Developing installation methods and mounting systems.
- Coordinating the cooperation with local institutes, Insurances, and others to get/renew approvals such as bankability, fire testing, abZ (general Building Permit).
- Collaborate with roof material suppliers to generate mutual approval of potential bonding solutions.
- Cooperation with bonding material suppliers and the R&D team for approved bonding solutions in the European market.
- Cooperation with building material suppliers regarding product integration.
- Maintaining Installation Manuals – language translations, user friendliness, and keeping compliance with local regulations.
- Claims investigation and finding solutions with HQ.
- Cooperation with building material suppliers regarding product integration.
- Work closely with sales and marketing to increase company footprint in the EU.

Qualification Requirements:

- Apprenticeship + experience in solar mounting; or University degree in Photovoltaics or Engineering preferred.
- Proficient in PV and mounting system knowledge.
- Ability to provide clear and concise technical guidance.
- Working language: English, with strong preference for at least one European language.
• Business travel as necessary to meet client installation needs.

What We Offer:

• A supportive and transparent workplace.
• 30 Days Annual Personal Leave.
• Yearly Bonus.
• An international work environment.
• Remote Work with site visits as necessary.

Please send your application and any queries to Sunman Energy EU GmbH HR Specialist Devlin Willis (devlin.willis@sunman-energy.com). I look forward to hearing from you soon!

**Einsatzort**: 60313 Frankfurt am Main, Hessen, Deutschland

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**Ursprünglich veröffentlicht**: 09.01.2024

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